

## Minutes from PPG meeting 30<sup>th</sup> September 2013

### Present

June Wheatcroft – Chair, Susan Barrett – Vice Chair, Helen Marriott, Pat Scrimshaw, Dorothy Wright, Brian Johnson, Peter West, Bev Isaksen

### Apologies

Adrian Marriott, Val Meredith

### 1. Medicines Management

Mary and Caroline from the medicines management team spoke to the group about what they do and why certain medication cannot be prescribed. Also about the importance of not stockpiling medication and why alternative items are sometimes prescribed under a brand name or generic name which are exactly the same but are cheaper.

### 2. Alzheimers

Hazel from the Alzheimers society came and spoke about the carers information programme and the memory café. These had been well attended and more people were showing an interest. The memory café for patients and carers is held on th 4<sup>th</sup> Tuesday of the month 2 - 4 at Post Mill Centre. – Hazel was invited to do a display when the flu clinics are on to try to promote the service more.

### 3. Walking Group

Bev is having a meeting with the nurses to decide the best way of referring people to the walking group. 3 people are interested in being walk leaders and working closely with the diabetes clinic to get it off the ground. It was suggested to use the money put aside from the SNAP development group to help with transport. – Helen to discuss with Mandy and Dr Southcott.

#### 4. Opening Times

Dorothy expressed concern about having 8.30 appointments and the surgery not opening till that time so people are already late whilst waiting to book in. Helen will discuss with GPs about starting 10 mins later to avoid this. It was also felt that reception needs to keep patients informed if there is a problem or if GP is running late as people can sit there wondering what is happening. – Helen to speak to reception re this.

Date of next meeting Monday 4<sup>th</sup> November at South Normanton

Patient survey to be discussed and agreed on.