

108 Victoria Road  
Pinxton  
Nottinghamshire  
NG16 6NH

01773 810207  
Fax: 01773 863700



Thu Hub  
Shiners Way  
South Normanton  
Derbyshire  
DE55 2AA

01773 811469

**Questionnaire 148 surveys completed**

**1. How happy are you with the service you receive from the surgery? please tick**

Poor	Unsatisfactory	Satisfactory	Good	Very good	Doesn't apply
7	4	33	36	46	

**Comments**

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**2. What is your experience of booking an appointment? Please tick**

Poor	Unsatisfactory	Satisfactory	Good	Very good	Doesn't apply
13	22	39	24	24	1

**Comments**

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**3. How would you rate the service provided ? please tick**

	Poor	Unsatisfactory	Satisfactory	Good	Very good	Doesn't apply
<b>Physiotherapy</b>			9	17	11	44
<b>Blood tests</b>	4	3	26	32	41	11
<b>Diabetes clinic</b>			6	12	4	37
<b>Coronary heart disease clinic</b>			6	16	7	49
<b>Warfarin clinic</b>			4	12	7	53
<b>Weight management</b>			6	16	4	50

4. We are looking at improving Pinxton Surgery do you think we should take down the glass canopy at the front of the surgery?

Yes / no – please circle  
39 / 64

5. To improve confidentiality at South Normanton we need to make space in front of reception should we use a barrier or mark space on the floor with tape?

Barrier / tape - please circle  
69 / 34

6. Is there a health issue that you would like to be able to get information on, or help with that you don't get at the moment? (e.g support groups, healthy eating)

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7. Are you aware of what the patient participation group does yes/no  
16/104  
Would you like to find out more yes/no

If yes provide contact details

Any other comments

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Practice website [www.thevillagedoctors.co.uk](http://www.thevillagedoctors.co.uk)

We can also remind you by text about your appointment

You are also able to order prescriptions online

Please ask at reception for more information