

Minutes from Patient Participation Group meeting 4th December 2012

Present

June Wheatcroft (Chair) Susan Barrett (Vice Chair) Helen Marriott (Note taker)
Janice Cooper, Dorothy Wright, Pat Scrimshaw, Peter West, Joy Riley, Adrian
Marriott, Bev Isakksen

Apologies

Dr Southcott, Ann Williams

1. Support Groups

Bev spoke about various support groups with speakers who would be happy to come along to the group to explain what they do and then to decide whether it would be appropriate for the to come into the surgery to make patients aware of what they do.

2. Minutes of last meeting

Discussed and agreed as correct

3. Matters Arising

Helen discussed the results up to date of the survey which had been given out to patients, still need to give some more out but on the whole patients are satisfied with the service they get. Most of the comments were about appointments which then led to quite a lengthy discussion on the subject various different ideas were talked about – Extended hours – this would not be possible as we are not signed up to this with all the GP's being salaried.

Booking appointments on-line will be looked at in the future but there will still be people who are not able to do this.

Reviewing how the appointments are used and still making people aware of the services provided by Jeannie.

4. Pinxton Surgery

Mandy spoke about what is happening with Pinxton Surgery – Dr Parkin, Dr Southcott and Mandy have purchased the building from Dr Gundkalli and have also taken a loan from the bank to make quite a lot of improvements to it. This however will result in the surgery having to close for around 6 weeks during January/February to enable alterations to take place. This will include – new boiler and heating system, automatic exterior doors, electrics, lighting, new sinks, new flooring, and the treatment room will be upgraded to meet cqc standards.

During this time all of the staff and doctors will be based at South Normanton, we know this may cause problems for some people but we will do our best to accommodate people as we can.

Prescriptions will still be able to be collected from the chemist and Helen will talk to David about what other arrangements can be made.

This should now get rid of the rumours about Pinxton closing down.

Everyone will be made aware of this by putting notes on prescriptions, contacting local press, posters and it was agreed to have a meeting on Monday 7th January when the date has been finalised for the work to commence to see if we need to do anything else to inform the patients.

Building update meeting Monday 7th January

Next PPG meeting 4th February venue to be decided.